Maximizing Your Clearinghouse Services

Julie Esau, Regional Director
Joe Roof, Regional Director
AGENDA

- Clearinghouse Background
- Enrollment Reporting
- Current Services
- Reverse Transfer
- Transcript Services and Secure Print
- StudentTracker Premium
We serve the education community by facilitating the exchange and understanding of student enrollment, performance, and related information.
Our Value to You

A non-profit organization serving as a centralized education agent in fulfilling enrollment and achievement reporting needs to governmental, financial, student service and educational organizations.

We are **YOU**
How We Fulfill Our Mission

Institutional Effectiveness

National Reports & Research

Trusted & Secure Partner
Improve Institutional Effectiveness

- Relieve administrative work burdens
- Provide easier access to job-related information
- Enable staff reallocation (e.g., counseling, academic advising)
- Help institutions improve service to students and others
National Reports & Research

- Access
- Persistence
- Attainment
Commitment to Privacy, Security, and Transparency

- Education’s trusted partner since 1993
- Nonprofit, nongovernmental organization
- Recognized by privacy leaders nationwide
The World of Financial Aid Before the Clearinghouse

Issues:
- Paper-Driven
- Expensive
- False Positives
- Delinquencies
- Defaults
OUR REACH - ENROLLMENT

3,700 colleges and universities participate with the Clearinghouse

- 98% Title IV degree-granting institutions representing 98% of U.S. postsecondary education enrollments participate in the Clearinghouse
- 93% Participating postsecondary institutions representing 92% of all degrees awarded in the U.S.

1.1 MILLION enrollment verifications
700 MILLION student record verifications
4.5 MILLION degree verifications
The World of Financial Aid **Before** the Clearinghouse

Students and institutions suffered
The World of Financial Aid After the Clearinghouse

3,700+ postsecondary institutions
Represents 98% of U.S. enrollment

NATIONAL STUDENT CLEARINGHOUSE™
NSLDS Process: Only some students reported

Only financial aid recipients believed to be at your institution by the NSLDS are reported.

Profusion of errors identified
Stressful to fix manually in 10 days

Nationally, 5 million students missed last year which would have resulted in 5 million deferment forms and student visits into Registrar/Financial Aid Offices
Clearinghouse Process: All students reported

Submits ALL Student Data

Data Pre-check
• Identifies errors and works with school to resolve
• Responds to NSLDS requests for students on Enrollment Roster

# of errors reduced or completely eliminated.
Easier to fix in 10 days

6.5M 6.5 million errors resolved before file submissions last year

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Enrollment Reporting with the Clearinghouse

Speed
Accuracy
Support
Speed
Faster and more timely

• **ALL students reported.** NSC process determines recipients, including private loan servicers

• Identifies and adds **5 million students annually** missing from NSLDS inquiry

• Outsourced deferment form processing

• In-house compliance and enrollment reporting experts to support your institution through every stage of the process
Accuracy

Reduced errors

- Data pre-checked to identify and resolve potential issues *BEFORE* submission to NSLDS.
  - Pre-check identifies an average **26 errors per 1,000 records** on enrollment files submitted to NSC that would otherwise have resulted in NSLDS errors

- Improved accuracy enhances the trust and confidence of the institution
Support

*Enrollment management, risk mitigation and education*

- Ongoing enhancements keep schools in compliance with evolving guidance and regulations
  - Reduces need for schools to maintain technical and business resources to adapt to these changes
- Resources for best practices and audit support
- Online, live, in-person and self-paced training and tutorials
- FSA information regarding trends, focus and upcoming changes is proactively shared
Resources

- Compliance Central
- Audit Resource Center
- Clearinghouse Academy
Available Resources

- Regional Director and Client Management Representative

- Clearinghouse Audit Resource Center
  SSCR & Compliance Questions
  AuditResource@studentclearinghouse.org

- School Operations
  Enrollment & Degree File Processing
  SchoolOps@studentclearinghouse.org

- Education Finance Industry Operations
  SSCR and Loan Servicer Questions
  MemberOps@studentclearinghouse.org

- Compliance Updates
  https://compliancecentral.org/
Audit Resource Center

• Assists ~1,000 schools per year
• Works with you and your auditors to explain issues and provide documentation to reduce and eliminate audit findings
• Aids with audits and day-to-day compliance questions
• Offers online resources for preparing and responding to an audit
• Shares trends in auditor areas of focus
https://compliancecentral.org/
Clearinghouse Benefits

- Efficiency
- Student Insights
- Trusted & Secure
Efficiency

• Fewer deferment inquiries and manual verifications

• Deferment forms completed with enrollment data you provide us

• Enrollment updates made for you to FFEL and private loan servicers

• NSLDS automatically notified about which students should be added to your SSCR/enrollment roster inquiry

• Verification Services for students and alumni
Student Insights

• Access to research services and information on student pathways and outcomes

• StudentTracker data helps improve enrollment management enabling more informed decisions

• National Student Clearinghouse Research Center publishes national, regional and sector reports on student trends and behaviors
Who are the Participants in this Process?

**U. S. Department of Education**
Federal agency overseeing K-20 education

**Federal Student Aid**
Administrators of federal grants, loans and work-study funds

**National Student Loan Data System**
Central database for student aid

**Common Origination & Disbursement (COD) system**

**National Student Clearinghouse**

**Educational Institutions**

**Lenders & servicers of federal loan programs**
Benefits of Enrollment Reporting with Clearinghouse

- Reduced administrative workload
  - NSC Pre-check process prevented 6.5 million NSLDS errors last year
  - 5 million former aid recipients missed by the NSLDS process last year
  - NSC reports to federal and private loan servicers

- Continuously evolving system enhancements
Some Additional Benefits of Clearinghouse’s Enrollment Reporting Service

- Adapting to changes in compliance guidance and regulatory requirements
- Support and guidance from Audit Resource Center assisting with reduction and elimination of audit findings
- Decreased loan delinquency and default rates
- Ability to add missing students to SSCR
- Access to other Clearinghouse Services
Got Questions?
VERIFICATION SERVICES

Verification Services enables you to refer all commercial enrollment and degree verification requests for your students and alumni to the Clearinghouse for secure, automated and immediate response.

Our service eliminates the work involved in responding to hundreds, perhaps thousands, of requests each year – at no cost to you.
EnrollmentVerify – What Is Included

- Secure automated verifications for your students
- Leverages the data you already supply to the Clearinghouse
- Easy-to-use online management tools
- Flexible reporting options
- Audit trail of all Clearinghouse verifications
EnrollmentVerify – Why It Works for You

- Automates all your enrollment verifications from:
  - Credit grantors
  - Travel companies
  - Computer hardware and software resellers
- Improves efficiency and student service
- Reduces fraudulent student status claims
- No additional programming or data reporting
- Free to institutions
- FERPA compliant
- Free Student Self-Service
Sample of Student Service Providers

- Potential employers
- Housing providers
- Credit grantors
- Student travel agencies
- Computer companies
Enrollment Verify

- Schools refer requestors to the Clearinghouse for enrollment verifications
- Requestor uses our web page to send identifying information to the Clearinghouse
- Clearinghouse matches the student and provides unblocked directory information to requestor electronically
- Schools review activity on secure web site
What Happens When Enrollment Can’t Be Verified?

- Most EV requests confirmed immediately
- When EV request can’t be verified, it’s due to one of the following reasons:
  - Cannot identify requested record
    - Often because requestor entered incorrect information
  - FERPA Block
  - Institution has not sent record or has a block on it
  - Requestor wants to verify non-directory information
  - Student not currently enrolled
DegreeVerify – What Is Included

- Secure automated verifications for your students and alumni
- Income generation opportunities
- Easy-to-use online management tools
- Flexible reporting options
- Audit trail of all Clearinghouse verifications
- Fully integrated with enrollment data, providing a unified view of a student's academic achievements
DegreeVerify – Why It Works for You

- Automates all your degree verifications
- Improves your office productivity
- Enhanced service to your students and alumni
- Free to institutions
- Fast, accurate online verifications
- FERPA compliant
- Reduces credentials fraud
- Free Student Self-Service
How DegreeVerify Works

Submit historic degree data file

Run error-checking logic

Records added to secure database

Requestors use DegreeVerify

Refer degree verification requests
DegreeVerify Certificate

Transaction ID: 0100204165
Date Requested: 03/15/2012 15:58 EDT
Requested by: LISA BLACK
Date Notified: 03/15/2012 15:58 EDT
Status: Confirmed
Fee: $14.95

Information Notified

Subject Name: ADAIR
First Name: JONES
Last Name: 

Name Used While Attending School:
(Date different from above)
Date of Birth: mm/dd/yyyy

School Name: VS - HOMETOWN UNIVERSITY
Degree Award Year:
Attempt To: Verify a degree

INFORMATION VERIFIED

Name On School's Records: ADAIR JONES
Date Awarded: 01/16/2012
Degree Title: BACHELOR OF SCIENCE
Official Name of School: VS - HOMETOWN UNIVERSITY
Major Course(s) of Study: FINANCE
Other Honors: GRADUATED WITH DISTINCTION
Types of Reports Available

• Transaction Report
  - Illustrates volume transaction data
  - Displays verifications by type and status

• Surcharge Report
  - Provides details on income generated for institution

• Workflow Report
  - Shows turn-around times for how timely your institution manages pending transactions requiring additional research
Academic Fraud
Top 5 Resume Embellishments

1. Education
2. Job Title
3. Compensation
4. Reason for leaving previous employer
5. Professional accomplishments

Challenger, Gray and Christmas, Inc.
Academic Fraud

Cost of Academic Fraud

Replacing an employee can cost an organization $3,500 - $40,000

Challenger, Gray and Christmas, Inc.
Combating Academic Fraud

Prevalence of Academic Fraud

- 45% of employment, education, and/or credential reference checks contain discrepancies.¹

- Diploma mills are estimated to generate more than half a billion dollars per year.²

- New technologies have made counterfeit diplomas easy and cheap to make or buy.

¹Annual ADP Screening Index
²USA Today
Benefits of Sending you my Degree Files?

- Maintaining your degree information in our database allows us to provide enhanced value-added services and research that benefit the entire Higher Education community that we are a part of.

- Your systems do not have to be available in order for us to perform an immediate verification 24x7 if the degree and enrollment information reside in our database.

- When you add a record currently archived on fiche or paper to our database, it is available for automatic verification from that point forward.

- Your data is always safe and secure. We have 23 years of history to back that up. Should anything happen to your system, we still have the information.

- Sending us your data is fast and easy, and the benefits are significant.
What’s New in DegreeVerify?

**Student ID:** Requestors who submit Social Security numbers with their research (aka pending) requests will also be able to provide you with student IDs.

**Financial Holds:** You will be able to review blocked transactions and click a button to notify the Clearinghouse that a financial hold is not longer valid.

**Projected Graduation Date:** You will be able to provide a Projected Graduation Date for attendance verification that require research. Using this feature allows you to set expectations for requestors by informing them when a degree may be available in the future.

**Coming Soon!**

Improved matching engine that will decrease the number of verifications that require completion through the pending process.
Eligibility for Additional Benefits

- Free Student Self-Service
  - Student can print enrollment certificates, check deferments, and more at no charge

- Receive degree and graduate data on StudentTracker inquires

- Free DegreeVerify inquiries for your HR department

- Optional surcharge
Student Self-Service

Order transcripts

Print enrollment certificates

View enrollment verifications

View enrollment history

View deferment notifications

Obtain lender information

Access student loan information

Enables students to access enrollment, student loan information, and other services on their own time.
How Student Self-Service Works

School goes live with DegreeVerify and EnrollmentVerify

Clearinghouse creates custom web pages for school

School inserts link from their secure student portal to our self-service web site
Your Human Resources department is eligible for a free DegreeVerify account
DegreeVerify Enhances StudentTracker

- Participants may receive degree data that will enhance your StudentTracker reports
  - Graduated Status
  - Graduation Date
  - Degree Title
  - Degree Type
  - Major
- Helps to inform completion calculations for Research Center completion reports
- Helps transfer schools confirm admissions eligibility
StudentTracker®

Your Source for Nationwide Student Postsecondary Outcomes

Current Students | Former Students | Applicants
StudentTracker Works Across Your Campus

**Institutional Research**
- Outcome Reporting
- Reporting Reconciliation
- Class Outcomes
- Persistence
- Retention
- Time-to-Completion

**Registrar**
- Cohort Representation
- Transfer Studies
- Retention
- Enrollment Status
- Reporting Reconciliation
- Prior Enrollment
- Time-to-Completion

**Enrollment Management**
- Outcome Oversight
- Feeder Institution Analysis
- Transfer Analysis
- Retention Study

**Academic Professors**
- Department Outcome Analysis
- Future Programs of Study
- Grant Funding Request
- Pre-Professional Programs

**Admissions**
- Cohort Representation
- Class Outcomes
- Deferred Admissions
- Declined Admissions
- Wait List Outcomes
- Prior Enrollment
- Transfer Studies

**Student Services/Affairs**
- Program Diversity
- Work-Study Analysis
- Mentor Matching
- Enhancing Advising
- Tutoring Planning
Our Reach - Enrollment

3,600 colleges and universities participate with the Clearinghouse

98% Title IV degree-granting institutions representing 98% of U.S. postsecondary education enrollments participate in the Clearinghouse

92% Participating postsecondary institutions representing 92% of all degrees awarded in the U.S.

1.1 million enrollment verifications

700 million student record verifications

4.5 million degree verifications
StudentTracker

A cost effective way to replace survey and anecdotal information with documented enrollment and degree data
Data-driven Decision Making

We compile enrollment and degree records and present the outcomes in easily accessible reports, giving you time to study the outcomes and make data-driven decisions.
How You Can Use StudentTracker

- **Subsequent Enrollment Query**: For currently and/or previously enrolled students/transfer outs
- **Prior Attendance Query**: For pending admissions
- **Denied/Declined Admissions Query**: For students who did not enroll
- **Sibling/Parent Enrollment Query**: For financial aid reporting requirements
- **Longitudinal Cohort Query**: For incoming freshmen or transfers
The Process is Easy

1. Submit Request File (automated validation)
2. Run file against NSC database
3. Compile results in StudentTracker reports
4. Return reports via secure FTP (email notification)

Single Student Search Available
StudentTracker

Convenient User Interface  Efficient and transparent processing  Automated File Review  StudentTracker Reports

24/7 easy access to your Request File status, file history, and subscription information

Immediate validation, including email notification on Request File validation status.

Auto remediation on most common errors. StudentTracker flags warnings and errors and provides notes on how to correct.

- Request File synopsis
- Student-level Detail Report
- Aggregate Report showing most commonly attended institutions
Response Files

The Clearinghouse returns . . .

- Control Report
  - Overview of Results

- Aggregate Report
  - Reports top institutions that students attended

- Detail Report File
  - Returns enrollment and degree* records on non-blocked matched students
    (*must participate in DegreeVerify service)
What is Reverse Transfer?

It is the **transfer of credits from a four-year (or two-year) institution to any two-year institution from which a student transferred.** If eligible, the student is awarded an **associate degree.**
Potential for:

- Increased Funding
- Completion Rates
- Enrollment
- Decrease Student Loan Default Rates
How do we know it increases completion rates?

66% of students transfer before earning an associate’s degree.
Increase your graduates!

“Credit When It’s Due (Reverse Transfer) evidence shows a 5% to 18% retention in bachelor’s degree advantage for students who receive Reverse Transfer”

Jason Taylor, Assistant Professor
University of Utah, CWID researcher
Why is Reverse Transfer Important?

Targets student population with highest student loan default rates
**Why is Reverse Transfer Important?**

**Less Student Debt, Higher Default Rates**

Students with less student debt are least likely to pay back their loans, because many do not have jobs that pay well.

<table>
<thead>
<tr>
<th>Debt Range</th>
<th>Default Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,000 to $5,000</td>
<td>34%</td>
</tr>
<tr>
<td>$5,000 to $10,000</td>
<td>29%</td>
</tr>
<tr>
<td>$10,000 to $25,000</td>
<td>24%</td>
</tr>
<tr>
<td>$25,000 to $50,000</td>
<td>21%</td>
</tr>
<tr>
<td>$50,000 to $100,000</td>
<td>21%</td>
</tr>
<tr>
<td>more than $100,000</td>
<td>18%</td>
</tr>
</tbody>
</table>

Among graduate and undergraduate borrowers who left school in 2009, share who defaulted by 2014. Sources: Federal Reserve Bank of New York Consumer Credit Panel and Equifax (Published in TheUpshot, NYT, August 31, 2015)
MOST important reason

Students receive credentials they have earned!
• The **ONLY** national solution to provide the ability to exchange course and grade data for awarding degrees.

• **Supporting your student success** initiatives by helping to increase both associate and bachelor degree attainment

• **Alleviating the workload** for community colleges and universities in the reverse transfer process.
Most students are mobile

- 54% of enrollments (transfer ins and outs) at a typical institution, on average, are mobile at any given time

Successful students are more mobile

Transfer patterns are complex

- ¼ of all transfers move between states

Reverse transfer can make the difference
How does Reverse Transfer work?

[Diagram showing the process of Reverse Transfer, including steps like sending student & course-level data to and from institutions.]
What can the Clearinghouse’s Reverse Transfer do for you?

• **Alleviate the workload by** filtering for associate degrees

• **Process the students on your timeline by downloading** cumulative student data when **you are ready** to evaluate for the semester

• **Easily access** the student’s information when they call to ask, when can I get my degree?

• **NO shuffling** through different types of transcripts trying to figure out is the student is physically transferring to your institution or is it a reverse transfer student.

• **Your trusted and secure place** for all the reverse transfer students data
What can the Clearinghouse’s Reverse Transfer do for you?

- Help you increase your transfer student retention and graduates
- Opportunity to offer Reverse Transfer to **ALL your transfer students** no matter where they transferred from across the nation
- **One file** submission of course grade data from sending institution
- No need to send transcripts throughout the semester
1. Sign a participation agreement
2. Work with your partner institutions to participate
3. Establish a Reverse Transfer account

Best of All, Reverse Transfer Is Free!

Become Part of the National Solution Today!
Transcript Services

Your Trusted Source for Postsecondary Transcript Services
• It is our goal to provide you relief from administrative burdens and costs related to the ordering and fulfillment of transcripts by easing the process and continuing to align ourselves with Strategic Partners such as Ellucian

• With nearly 1,000 schools participating in Transcript Services, we strive to continue to make your transcript process easy by providing FAST, FASTER, and FASTEST service
## The Transcript Process and Benefits are Based on Your Needs

<table>
<thead>
<tr>
<th>Your Needs</th>
<th>Your Benefits</th>
</tr>
</thead>
</table>
| • No internal IT resources required  
• Your required effort (guided by your Clearinghouse implementation rep)  
• Implementation Time: In as little as a day | • 24/7 online ordering with fee collection  
• Eliminates processing/filing of paper requests  
• Real-time reporting |
| • Limited development by your SIS experts  
• Your required effort (guided by your Clearinghouse implementation rep)  
• Implementation Time: In as little as two weeks | • Personnel resource savings  
• Reduced transcript fulfillment time  
• Automated exchange of order and status data between NSC and your SIS |
| • IT/SIS resources for connections/configurations  
• Your required effort (guided by your Clearinghouse implementation rep)  
• Implementation Time: 45 days | • Full integration with your SIS  
• Automates every processing step  
• Automatic printing of paper transcripts  
• Savings in paper, postage, and personnel costs |
• Enables your students and alumni to order transcripts online via your custom transcript ordering form

• Gives you valuable time back by electronically notifying your students of holds

• Tells you “why” your students are ordering transcripts

• Collects your fees for easy reconciliation

• Ensures transcript orders are complete and legible

• Enables electronic transcripts options
• Includes all the benefits and features of the FAST service
• Speeds transcript processing
• Automatically checks for holds, then notifies students with customized text
• Enables automated processing for highly modified SIS software
• Provides batch PDF delivery
• Offers secure delivery and tracking of electronic PDFs and state-of-the-art PDF document security
• Includes all of the benefits and features of the FAST service
• Provides real-time, automated transcript ordering, production, and electronic delivery between the Clearinghouse Transcript Ordering and your SIS systems
• PDF and EDI generation capabilities embedded within the solution
• No additional software or hardware required within the institutions computing environment
• No cost to the institution
Integration Options

• eTranscripts with Ellucian integration
• PeopleSoft/Campus Solutions Integration
• API integration for any SIS
Transcript Delivered In Minutes

**Order #:** 12102692-1
**Order Date:** 01/09/2014 4:46 PM ET
**Consent Rec’d:** 01/09/2014 4:47 PM ET
**Consent Type:** Paperless

**Order History:**
- **Order Placed:** 01/09/2014 4:46 PM ET
- **Paperless Consent Form Received:** 01/09/2014 4:47 PM ET
- **In Process at School:** 01/09/2014 4:50 PM ET
- **Electronic Transcript Uploaded:** 01/09/2014 4:51 PM ET
- **Electronic Transcript Sent:** 01/09/2014 5:00 PM ET
- **Electronic Transcript Retrieved:** 01/10/2014 9:01 AM ET

14 minutes: Order placed, consent form complete, and PDF ready to be securely picked up!

Electronic Transcripts sent out of network are available for download up to 30 days. Transcripts through ETX will be available for 180 days. After the expiration period is reached in both cases, the Clearinghouse permanently removes the transcript from our servers.
Transcript Services Redesign

- Major enhancement is the website is now mobile responsive resulting in availability on desktop, tablets and MOBILE.

- Goal is to decrease number of fields and keystrokes so total processing time is cut 50%.

- New student ordering experiences was shown at ACCRAO and Ellucian Live garnering positive comments and requests for participation in MVP.

- Scheduled for testing in July, 2018. General Availability is scheduled for the fall of this year.
Welcome Page

Our school will be closed from April 1, 2018 through April 7, 2018 for spring break. We will resume the processing of transcripts on April 8, 2018 for any transcripts that are not fulfilled automatically over break.

Clearinghouse Information

Payment will be accepted, if a cost is involved, with any major credit or debit card. Your credit or debit card is not charged until your school sends your transcript(s). However, if you use a debit card, your bank may put a hold on your funds when we pre-authorize your payment. If you have questions on the pre-authorization, please contact your bank.

- Adding customized text to the “Welcome” page is available to Institutions
- Customized headers will be generated based on Information provided in the school profile. If none exist, a generic NSC header will be displayed on each page.
- Questions are being asked so if the answer is no, the required fields remain hidden helping to reduce the number of fields on a page. Example: Has your name changed since attending school?
- The action button, i.e. Continue, is not activated until all of the field validations are met ensuring all of the data is entered and valid.
Address information will be used on future pages to save the user from having to type the same information two or three times.
Recipient Page

Select Transcript and Delivery Details

According to the Family Educational Rights and Privacy Act (FERPA), in certain instances, schools must obtain the student's permission in order to release information from his or her educational records. The type of consent form that is required is determined by recipient type.

• If additional information is needed for a recipient, the fields will be displayed after that recipient is chosen decreasing number of clicks and fields.

• “Type ahead” is used for the school selection field.
Once a delivery method is selected, a summary of the fees associated with that method will be displayed.

<table>
<thead>
<tr>
<th>Description</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Online Processing Fee</td>
<td>$2.25</td>
</tr>
<tr>
<td>Recipient Fee Total</td>
<td>$7.25</td>
</tr>
</tbody>
</table>

**Terms and Conditions:**
Your transcript will be sent electronically. The recipient will receive 2 emails to retrieve the electronic transcript: one containing a link to retrieve the transcript and the other is a password for your secured transcript. National Student Clearinghouse cannot be responsible for whether or not your recipient retrieves or accepts the electronic transcript.

I have read and accept the terms and conditions for the delivery method of Electronic? [Yes] [No]
The goal is to pre-populate fields as much as possible to save keystrokes. In this example, the recipient name is pre-populated.

Only the fields needed to complete transaction are displayed on a page. In this example, email address is required since it is an Electronic delivery method so address is not shown.
Only the fields needed to complete transaction are displayed on a page. In this example, recipient address is required since the delivery method is mail.

If the recipient is the student, the address fields will be pre-populated with the Contact page field values.
Like other sites where purchases are made, a shopping cart is available to review the order.

A shopping cart icon is located in the header as a type of navigation to this page.

The student may “Add Recipient” when another transcript is desired.

<table>
<thead>
<tr>
<th>UNIVERSITY OF MOBILE</th>
<th>Edit</th>
<th>Remove</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:MOBILE@ALA.EDU">MOBILE@ALA.EDU</a></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Delivery Method: Electronic</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Online Processing Fee</td>
<td>$2.25</td>
<td></td>
</tr>
<tr>
<td>1 Copy</td>
<td>$5.00</td>
<td></td>
</tr>
<tr>
<td>Recipient Total</td>
<td>$7.25</td>
<td></td>
</tr>
</tbody>
</table>

Total Fees for Order: $7.25
• NSC offers paperless and paper consent forms. However, paperless are being recommended.

• Student is required to sign their signature in the supplied box.
- Payment page is now created by NSC so the look and feel of the site is expressed on this page.
- First Data is our partner and accepts the credit card number so they are not stored on NSC servers.
- Apple Pay will be added as a payment type in a future release offering a popular payment type for students.
Confirmation Page

Order Number: 12345

REQUESTOR: SALLY STUDENT
123 MAIN STREET
HERNDON, VA 20171
US
Hometown University
03/23/2018 04:20:31
Credit Card Ending 1111

<table>
<thead>
<tr>
<th>RECIPIENT: UNIVERSITY OF MOBILE</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="mailto:MOBILE@ALAE.EDU">MOBILE@ALAE.EDU</a></td>
</tr>
<tr>
<td>Delivery Method: Electronic</td>
</tr>
<tr>
<td>Online Processing Fee</td>
</tr>
<tr>
<td>1 Copy</td>
</tr>
<tr>
<td>Recipient Total</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RECIPIENT: SALLY STUDENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>123 MAIN STREET</td>
</tr>
<tr>
<td>HERNDON, VA 20171</td>
</tr>
<tr>
<td>US</td>
</tr>
<tr>
<td>Delivery Method: Mail</td>
</tr>
<tr>
<td>Online Processing Fee</td>
</tr>
<tr>
<td>2 Copies</td>
</tr>
<tr>
<td>Recipient Total</td>
</tr>
</tbody>
</table>

Total Fees for Order           $19.50

Your credit card will not be charged until consent is received and transcript(s) are sent. The charge for this transaction will appear on your credit card statement as “College Transcript”. A copy of this order will be sent to SAPSTUDONE@GMAIL.COM.

- Final page in the transcript ordering process
- Summarizes the requestor (i.e. student) information as well as the recipient delivery method and fees.
Key Differentiators

- Transcript Services is provided at no cost to your institution
  - No minimum usage fees, implementation fees or maintenance fees
- Gold standard digital security and document control
- Secure level 2 PCI compliant delivery of transcripts
- FISMA, SOC2, and PCI compliant print facility that prints, inserts, and mails transcripts
- Touch-free transcript delivery
- Non Profit Status
NSC SecurePrint is...
Secure

- **Secure Production**
  - Produced in a FISMA-certified and SOC2 compliant facility
  - Uses same information security standards required for stock/bond certificate printing

- **Secure paper**
  - Defensa Premium Bond 24 lb. paper
  - Embedded visible color fibers and invisible fibers
  - Copy- and scan-evident features
  - “UNAUTHORIZED COPY” pantograph and uncopiable chain link fence watermark

- **Secure print application**
  - Printloc toner adhesion: Ink soaks into the paper, instead of sitting on top of it
  - Color reactivity to bleach, oxidizers, acids and bases, and other solvents

- **Secure mail**
  - Mailed in tamper-evident envelopes
Flexible

- Monday through Saturday production and mailing
- Standard First Class Mail and Express shipping
Configurable

- Branded with your seal and logo
- Customizable cover letter
- Include your transcript legend and attachments
- Portrait or landscape layout
- Black and white or color printing
Sample Transcript Package
How Does NSC SecurePrint Work?

Student or Alumnus

Submits a transcript order online

Your Institution

Fulfills the order with a PDF transcript

Print Facility

Updates order status and sends print job

Prints, inserts, and mails the transcript
Pricing

• Your institution can elect to cover each of the following costs for your students

• Shipping and handling (per order)
  – Black and white: $ 1.80
  – Color: $ 2.40

• Express Delivery (per package)
  – Domestic: $27.00
  – Canada and Mexico: $47.00
  – International: $60.00
Output

**ANALYSIS READY**
Transforms detail report into **one row per student**

**REQUEST FILE RE-RUN**
Saves time by re-running instead of re-loading file; up to four times within 365 days

**EFFICIENCY**

**SIGNATURE AND SNAPSHOT REPORTS**
Uses your institution’s data to compare your institution with national sectors

**COMPARISONS**

**INTEGRATION**

**DATA VISUALIZATION**
Integrates reporting with graphics for more compelling stories
Analysis-Ready File

Transmitted via Your Secure FTP Account

Quantitative
Calculates the number of days between different educational milestones

Organized
One student per row enables concurrent enrollment to be easily identified

Comprehensive
Eight consecutive years of reporting

Standardized Logic
Retention and persistence
Ability to Re-Run Request Files

- **Save time** by re-running files up to four times over one year
- **Follow** your student cohort for several years to see comprehensive outcomes
- **Ensure flexibility** so any user can re-run cohort files previously submitted
- **Retain your filenames** to ensure you are re-running the correct file
Download Stored Institution-Level Reports

- Completions
- Persistence & Retention
- National numbers for your school sector
Immediate Collaboration: Visualizations

Access visual representations of your StudentTracker Request File results and our Research Center’s Completions Report

Identify influences impacting your student retention and persistence so you can make the necessary alterations

Tell a story through visualization that you can share with your colleagues and senior leadership team
StudentTracker®
Premium Service

VALUE-BASED PRICING

$1,995
> 10,000 students (all levels)

$1,295
4,000 – 10,000 students (all levels)

$795
< 4,000 students (all levels)
What’s on the Horizon?

• Veterans Compliance Reporting Re-Engineering Project

• My Hub
Veterans Compliance Reporting Re-Engineering Project

A national initiative to streamline veterans compliance reporting, certification, and recertification

Converts today’s veterans compliance reporting process into a streamlined solution.
AACRAO Work Group
Institution

One dimensional:
- Compliance
- Student success
- Accountability
- Program evaluation
- Credential production
- Credential verification
- Reporting & analysis

Multi Dimensional:
- Pathways
- Program insights
- Student optimization
- ROI investment

Student Profile
Authenticated user
Detailed profile

Education
Enrollment
Transcripts
Co-Curricular
Certs/Dig. Cred.
Diplomas

Career
Pathways
Research Skills

Resume
Portable portfolio
Competencies
Experiential record
How Can We Help You Reach Your Goals?

• Get the most benefit from the Clearinghouse services by using them all
• Are there any services that your school is not yet using?
• Would you like more information on any features of current services?
Help Us Help You:

Share what you learned today with others on your campus

and

reach out to your Regional Director, to schedule an individual review